

## **S24 SMF RV Site Reservation Guidelines**

## **S24 Strawberry RV Site Map**

- Strawberry office staff will begin taking RV Site reservations for the Spring 2024 Festival at 10:00 am sharp on Tuesday, December 5<sup>th</sup> by phone at (209) 984-8630. We have a limited number of phone lines and operators for a high volume of calls, so please keep trying if you get a busy signal. When you get through, we will only have time to take your name, number, and confirm that your preferred site type (premium, full, partial) is being held for you. As soon as we have a line available, we will start call-backs to complete your RV Site reservation in the same order that we received your call.
- RV Sites are sold on a first come, first serve basis. Customers will be allowed to purchase one RV site per call. Sites will be assigned when we call you back to complete your reservation, so please know the measurements of your recreational vehicle at that time. We will do our best to accommodate your site preference based on availability.
- Anyone who calls after RV sites have sold out will be placed on the Spring 2024 RV Site Waiting List. Any site that
  becomes available between now and the festival will be offered to this year's waiting list on a first-come, first-serve
  basis. Customers on the waiting list will be contacted by all the means provided and will be given 24 hours to
  respond before we move on to the next person on the list. Customers who do not respond will be removed from
  the list.
- Spring 2024 RV Site reservations are refundable until Monday, May 6<sup>th</sup>. Credit card and service fees are non-refundable. To receive a refund, please return your RV site ticket to Strawberry Music, P.O. Box 664, Jamestown, CA 95327, postmarked on or by Monday, May 6<sup>th</sup>.
- Dry camping with any size or type of vehicle is included in the price of Strawberry's camping ticket. There are potable water spigots to fill tanks upon arrival. The dump station on site is free for attendees to use upon exiting the festival. Quiet generators are allowed to run between the hours of 10:00 am and 2:00 pm each day of the festival. Strawberry staff reserves the right to ask you to turn off your generator if it is too loud or causing a disturbance.
- Call the Strawberry office to make advanced arrangements if you require assistance because of a health issue.
- You must have or buy at least one 4-Day Adult Camping ticket, or be a confirmed member of festival staff, to reserve an RV site with hookups. Every individual staying in your site, ages 7 and up, is required to have the appropriate camping ticket upon arrival.
- A physical RV Site ticket will be mailed to confirmed RV Site holders. The first person arriving to camp in the RV Site must have the RV Site ticket in-hand. RV Site ticket holders may not arrive earlier than the valid arrival time and date stated on their <u>camping</u> ticket.
- Please be considerate of your neighbors and observe the limits of each site's space.
- **Utilities are not allowed to be used outside of the reserved RV site.** Power cords and/or hoses that are stretched outside of the reserved space will be removed by staff.
- RV Site placements may be changed without warning. Sometimes there are circumstances beyond our control which may cause a customer's RV site number and location to be changed.
- Strawberry Music Inc. reserves the right to refuse service.

RV SITE TYPE	PRICE	Service Fee	Pay by Check Total	Credit Card Fee (3% + 30¢)	Credit Card Total
Partial Hookup (Includes Electric & Water)	\$400	\$25	\$425	\$13.05	\$438.05
Full Hookup (Includes Electric, Water, & Sewer)	\$500	\$25	\$525	\$16.05	\$541.05
Premium – Extra Large Full Hookup (Includes Electric, Water, & Sewer)	\$650	\$25	\$675	\$20.55	\$695.55

Credit card and service fee are non-refundable.