



**SPRING 2020 MUSIC FESTIVAL  
MAY 21 – 25  
NEVADA COUNTY FAIRGROUNDS IN GRASS VALLEY, CA**

Here's what is new for ticket sales in 2020:

- Discounts no longer expire on a specified date. There will be a limited number of each ticket type available at each discounted price tier. Notices will be posted to our [website](#) and [email list](#) when discount tiers get close to selling out. *See additional clarification below.*
- 2-Day Adult Camping tickets can now be used any two consecutive nights, starting 8am day of entry and checking out by 10am two days later. Likewise, 3-Day Adult Camping ticket holders will enjoy the same new flexibility.
- We now accept all major credit cards.
- Our shipping and handling fee has been lowered to \$4.00 per order + \$1.00 per ticket.
- Those who wish to pay by credit card will be charged an additional 2.95% credit card service fee. To avoid credit card service fees, you can send a check in the mail. Read about our online Pay By Check feature below.
- Child and Teen Camping tickets are being offered at one low price throughout advanced sales.
- A new layaway plan will be available in a couple of weeks
- RV hook-up sites will go on sale Wednesday, December 4<sup>th</sup>. Guidelines will be posted towards the end of November.

Additional Clarification about discount tiers:

There will be the same overall number of tickets available in 2020 as in 2019. Also same as last year, tickets will be sold at different prices - earlier purchases will cost less than later purchases. In the past our discounts have been offered for a specific amount of time, but now they are being offered for a specific amount of tickets. When the allotted number of 4-Day camping tickets for Tier 1 is sold, then the price for that ticket will go up to the Tier 2 discount level. Prices for 2-, 3- and 4-Day ticket used to all go up at the same time, but now they will go up individually, as the discount tier for each ticket sells out. We will let customers know when discounts are getting ready to end for each ticket type. Discounts are not guaranteed to last, so get them while they are hot!

New On-line Pay By Check Feature:

Strawberry tickets have always been available to purchase by mail, but doing so is now easier than ever, with the new Pay By Check feature in our shopping cart. Placing your order through our on-line store will reserve your tickets at the discounted tier listed, and confirm your final price. That price is guaranteed, as long as your check order is postmarked on the same day as your order confirmation.

To use the new Pay By Check feature, place your order online just like you would if you were using a credit card, using our [Buy Tickets](#) link. Initially, the credit card service fee will appear in your itemized order total. Click on "Proceed to checkout" and choose "Pay By Check" at the bottom of the next page to remove the credit card service fee. Print your order confirmation and include it with check or money order payment, payable to Strawberry Music, P.O. Box 664, Jamestown, CA 95327.

Thank you for choosing to attend the Strawberry Music Festival. If you have questions about the event, or would like help with your ticket purchase, please contact [info@strawberrymusic.com](mailto:info@strawberrymusic.com) or call us M-Th, 9:00 am – 1:00 pm PT at (209) 984-8630.