



# Strawberry Music Festival



## Spring 2020 RV Site Reservation Guidelines

- **RV sites will go on sale at 9:00 am, on Wednesday, December 4<sup>th</sup>.** RV site reservations can be made by calling the Strawberry office Monday – Thursday, 9:00 am – 1:00 pm, at (209) 984-8630. If you reach our answering machine, please leave a message and we will return your call in the order it was received. Available RV Sites are sold on a first come, first serve basis. **Strawberry Music accepts all major credit cards.**
- **Customers will only be allowed to purchase one RV site per call.** We will do our best to accommodate preferences.
- **RV Sites are refundable until Friday, May 1<sup>st</sup>.** On Saturday, May 2<sup>nd</sup> all RV site reservations will be considered final.
- Handling and credit card service fees are not refundable under any circumstances. To receive a refund for the cost of your site, please return your RV site ticket to Strawberry Music, P.O. Box 664, Jamestown, CA 95327, postmarked on or by Friday, May 1<sup>st</sup>.
- **There will be a waiting list when RV Sites have sold out.** Customers on the waiting list will be contacted, on a first come, first serve basis, when RV site tickets are returned for refund. Each customer on the waiting list will be given 24 hours to respond before we offer that site to the next person. Customers who do not respond will be removed from the list.
- **In order to qualify for an RV Site, you must have or purchase at least one Adult 4-Day Camping ticket; or you must be an active member of festival staff.** Every individual staying in your site, ages 7 and up, is required to have the appropriate camping ticket for admittance to the festival and campground.
- **Click here to see the [Spring 2020 RV Site Map](#).**
- **For more details, including the size of each site, read our [RV Site Descriptions list](#).** Utilities are not allowed to be used outside of the reserved RV site. Power cords and/or hoses that are stretched from a reserved hook-up to the outside of the reserved space will be removed by staff. Please know the measurements of your recreational vehicle when you call.
- **In order to best accommodate you and insure the safety of festival pedestrians, we require that you have your recreational vehicle in place on Thursday, May 21<sup>st</sup>.**
- **Make sure that the first person to arrive to your site has the RV Site ticket in hand.** Present your RV Site ticket to staff at the Gate 4 camping entrance in order to gain access to your reserved RV site.
- **RV sites may be occupied from 8:00 am on Thursday, May 21<sup>st</sup> until 10:00 am on Monday, May 25<sup>th</sup>.** Any Staff member or Wednesday Arrival ticket holder, who wishes to occupy their site prior to Thursday at 8:00 am, will be required to pay a fee for each additional day of use.
- **You are not required to purchase an RV site to dry camp with a recreational vehicle.** Dry camping is included in the price of a camping ticket for any type/size of vehicle. Quiet generators are allowed to run between the hours of 10:00 am and 2:00 pm each day of the festival. Strawberry staff reserves the right to ask you to turn off your generator if it is too loud or causing a disturbance. There is a dump station at the Nevada County Fairgrounds for you to use as you are exiting the festival on Monday.
- **If you need camping assistance as a result of a health issue or assistance charging or plugging in a medical device, please call the Strawberry office in advance to make arrangements.**

RV Site Type	Price	Fee for Additional Days (For Staff and Wednesday Arrival)
Partial Hookup -Includes Electric & Water	\$275	\$40 per day
Full Hookup -Includes Electric, Water, & Sewer	\$325	\$50 per day

There will be a \$25 handling fee plus a 2.95% credit card fee applied to every order. Fees are non refundable.