

## POLICY AND PROCEDURE FOR SERVICE ANIMALS

Recently our festival has experienced an increased attendance of non-service animal pets, who have accompanied their owners in violation of California and federal law. Moreover, these animals have compromised the health and safety of festival patrons and legitimate service animals. As a result, we have been forced to develop a service animal policy and procedure. The policy and procedure will be strictly enforced and implemented in the interest of ensuring that bona fide service animals are permitted and all other animals are prohibited from Strawberry Music Festival. By law, if an animal's purpose or task is to provide protection, emotional support, well-being, comfort, or companionship, it is NOT considered a service animal and may NOT attend the festival with you.

## **SERVICE ANIMAL POLICY:**

Qualified and bona fide service animals are welcome at the Strawberry Music festival. Pets and non-service animals are NOT permitted. It is a crime to misrepresent a pet as a service animal. Those who bring any animal other than a service animal will not be allowed admittance.

All service animals must be trained for a specific function, related to a disability, housebroken, leashed and under the direct control of their handler at all times. If any handler does not adhere to these conditions, the handler will be asked to remove the animal from the festival. The handler may then return without the animal.

Strawberry Music Festival reserves the right to refuse service to any individual whose conduct poses a direct threat to the health or safety of other individuals or service animals.

## **SERVICE ANIMAL PROCEDURE:**

Bona fide service animals will be banded at the gate by a member of our Safety and Security staff. After the service animal has been credentialed, it is not likely that you will be approached again, unless the animal causes a problem. Persons bringing a non-service animal will not be allowed entry to any part of the festival grounds including camping areas. Persons who are found on site with a non-service animal will be escorted off of the festival grounds and may return without the animal.